

CITY OF WYNNE SERVICES

HOW TO READ YOUR UTILITY BILL

City of Wynne Services has recently updated their billing format. The new bill format is a way for the customer to be more informed about monthly usage, messages from the company, and overall privacy issues. Below is a sample Utility Bill and explanations of the new features.

Tips: Always include the bottom portion of the statement and use the enclosed return envelope. Always write your account number on your check.

- Consider other payment options, such as
1. Automatic Bank Draft (5th of month)
 2. Credit Card Payments Online through Website - wynnewater.com
 3. Drop Box available on side of office.

If using your Banking Service for billing payment, be sure your account number appears exactly as it does in the "Account Number" field on your bill.

ACCOUNT INFORMATION
Including account name, number and service address

IMPORTANT CUSTOMER MESSAGES
Will appear in this box

HELPFUL INFORMATION
Billing policy Information and other fees

PAYMENT STUB
Detach and return with payment

CUSTOMER SERVICE CONTACT INFORMATION
Phone numbers for Garbage collection, mosquito control, streets or drainage questions.

EMERGENCY PHONE NUMBERS
for after hours

INFORMATION ON EACH SERVICE
Detailed information on your specific services

INFORMATION ON WATER USAGE
Water usage for previous months will appear in this graph.

PAYMENT INFORMATION
Your payment information includes due date, account number, current bill amount and amount due after due date.

RETURN ADDRESS
This address will appear in the window of the return envelope.

ALL CHARGES ARE DUE BY THE 15th DAY OF THE MONTH
ANY PAST DUE BALANCES ARE SUBJECT TO DISCONNECTION AFTER THE 25th OF THE MONTH
NO OTHER NOTICE WILL BE SENT

Please Detach And Return This Portion With Payment X399999X

Account Number	99999999
Route	9
Bill Due Date	99/99/9999
Total Due	\$ 56.21
Amount Due After Due Date	\$ 59.21

THIS BILL IS PAID BY BANK DRAFT

City of Wynne Services
550 Falls Blvd. North
Wynne, AR 72396